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**From:** sean.lovato@thomsonreuters.com  
**Sent:** Tuesday, March 08, 2011 2:47 PM  
**To:** Hanchett, James (DPH)  
**Subject:** re: Micromedex 2.0

Mr. Hanchett,

Thanks for taking my call this afternoon!

I'll request your default switch today, and it should actually take place sometime today or tomorrow. This doesn't cost anything, and it should not disrupt workflow.

We have online training on the new interface, and I've taken the liberty of providing direct hyperlinks to the training you'd be most interested in:

- [Identidex](#)
- Calculators –a complimentary addition to Micromedex 2.0 with a wealth of applicable information and time saving tools. We don't have any e-learning courses made for this yet, but I encourage you and your staff to explore!

Just follow that hyperlink to see the presentations they link to. If you require anything else, please feel free to contact me!

Thank you,

**Sean Lovato**  
Interface Conversion Specialist  
Thomson Reuters Healthcare & Science

**Not searching. FINDING.**

MICROMEDEX® 2.0



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